

INTEGRATED POLICY (Quality, Information Security, Digital Preservation, Data Protection)

Organization Context

Bluenext Srl was established in 2015 from the merger of Italstudio Spa (1987) and Sistemidata Spa (1986), two longstanding brands in the professional management software market. Drawing on over thirty years of experience and deep sector-specific expertise, Bluenext was created to meet the challenges of the modern era and aims to achieve a leadership position in its market. In 2024, Bluenext completed its service portfolio with legally compliant digital document archiving services.

Motivations

Considering the nature of its services, Bluenext recognizes the crucial importance of establishing and maintaining an Integrated System for Quality and Information Security Management. This initiative is essential for optimizing corporate operational processes and safeguarding the integrity of information assets. The implementation of this Integrated System is therefore regarded as a strategic priority that provides a significant competitive advantage.

Scope of Application

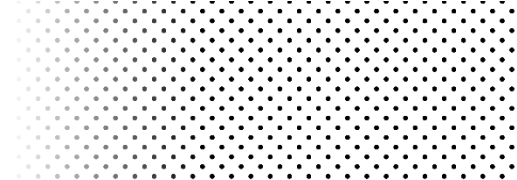
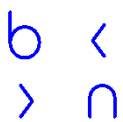
The scope of the Integrated Management System (IMS) implemented by Bluenext is as follows:

- ISO 9001: "DESIGN, DEVELOPMENT AND INSTALLATION OF SOFTWARE AND RELATED PRE- AND POST-SALES SUPPORT SERVICES; PROVISION OF LEGALLY COMPLIANT DIGITAL DOCUMENT ARCHIVING SERVICES"
- ISO/IEC 27001: "PROVISION OF LEGALLY COMPLIANT DIGITAL DOCUMENT ARCHIVING SERVICES"

Vision

Bluenext's Integrated Management System pursues the following general goals:

- Ensure stakeholder satisfaction through continuous process improvement;
- Uphold the company's reputation as a reliable and competent provider;
- Fulfill all legal and regulatory obligations;
- Ensure maximum customer satisfaction through ongoing enhancement of corporate processes;
- Provide customers with a Digital Preservation System (SdC) that prevents the loss or unauthorized destruction of documents while preserving their authenticity, integrity, reliability, readability, and accessibility over time;
- Ensure a high standard of information security throughout the design, development, and delivery of services.



Mission

To achieve its objectives, Bluenext has implemented an Integrated Management System composed of procedures, organizational and technical measures designed to meet essential quality and security requirements.

These requirements include:

- **Confidentiality:** ensuring that access to information is restricted to individuals with appropriate privileges;
- **Integrity:** allowing information to be modified only by authorized individuals;
- **Availability:** ensuring that information is accessible and usable when needed by authorized users and processes;
- **Information Classification:** evaluating and managing the risks associated with information;
- **Implementation of adequate security measures** as required by Article 32 of Regulation (EU) 2016/679;
- **Continuous personnel training;**
- **Provision of specialized services tailored to customer needs;**
- **Regular qualification and monitoring of partners** involved in service delivery;
- **Ongoing analysis of the needs and expectations of relevant stakeholders;**
- **Design of a Digital Preservation System (SdC) that ensures:**
 - o Accurate identification of the document author and originating organizational unit, to assess the document's origin;
 - o Preservation of document integrity;
 - o Easy comprehension and simplified access to documents and information, including original registration and categorization data, metadata, and the definition of reference archiving structures.

Approved by the Bluenext Srl Board of Directors on 19/04/2024

Stefano Righi - Direzione Generale